

Covid-19 Measures & Strategies Winter Season 2020/21

Dear Guests,

We are happy to be able to welcome you again at the Skischool Silvretta Galtür. Our guests' health as well as our staff's health has been and still is one of our main concerns.

Therefore, we decided to implement measures in order to combat the Covid-19 pandemic.

The latest information regarding the safety measures in force of the Galtür Cable Cars can be found on www.silvapark.at. Safety measures of the Skischool are available under www.schischule-galtuer.at.

OUTDOOR-SPORTS

As skiing is a sport mainly performed outdoors, the risk of infection is relatively low. We strive to minimise direct contact and endeavour to protect course participants wherever possible.

ONLINE BOOKING

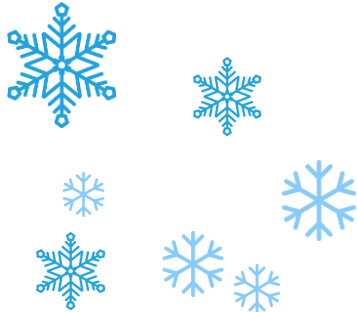
Almost all our services are bookable online. Booking on the spot at one of our offices can therefore be circumvented. Please use our online shop on <https://galtuer.skischool.shop/>

OFFICES AT THE VILLAGE CENTRE AND IN WIRL

Should you have any questions concerning the courses, you can of course still find us in our offices. Our offices are disinfected on a daily basis. Surfaces (e.g. desks and tables, ...) and objects (e.g. telephones, keyboards, ...) are wiped with disinfectant regularly. When talking to staff in our offices you, as well as our employees will be protected by a glass partition. Sanitizing hand rub dispensers are freely available for every customer. We kindly ask you to wear a mouth-nose-protection whenever you enter our offices, ski depot or toilettes. Please also make sure to keep a safety distance of at least 1 meter between yourself and other customers. If you have a question and want to enter one of our offices, please only enter it by yourself and do not bring family members along.

ASSEMBLY POINTS AND SORTING INTO GROUPS

As our assembly points are located in the valley, we kindly ask all adults as well as children aged 6 and up to wear a mouth-nose-protection during the gathering process.



SKISCHOOL LESSONS AND COURSES



You are not required to wear a mouth-nose-protection during the lessons. You only need to wear a face mask whenever entering transporting facilities (cable cars, button lifts, magic carpets,...). In order to avoid unnecessary gatherings at the cable cars or at lunch, we changed our course times.

We start at 09:30 in the mornings and end at 11:30. We start again at 13:30 in the afternoons and end at 15:30.

Bambini course takes places from 12:00 to 13:30.

6 hours private tuition starts at 09:00

5 hours private tuition starts at 09:00

4 hours private tuition starts at 09:30

3 hours private tuition starts at 09:30 (ending at 12:30) or starting at 12:30 and ending at 15:30

2 hours private tuition starts at 09:30 (ending at 11:30) or at 13:30 (ending at 15:30)

1,75 hours private tuition starts at 11:45

1,5 hours private tuition for cross country skiing starts at 11:45

1 hour private tuition starts at 11:45

Unfortunately, 1 hour private tuition in the morning is no longer possible.

MOUTH-NOSE-PROTECTION AND HAND SANITIZER



We expect all people, guests, staff and children from 6 to wear a mouth-nose-protection whenever entering indoor areas open to the public. A face mask is also required during gatherings, at the assembly points and whenever a safety distance of 1 m cannot be maintained. We kindly ask you to wear a face mask in all the situations mentioned above, even, when legal guidelines may differ. Furthermore, we call upon your personal responsibility and kindly ask you to use the hand sanitizing dispensers on a regular basis.

SKI RACE



Whenever necessary, we will split the ski races between Thursday and Friday in order to avoid mass gatherings.

CHILD CARE IN KINDERGARTEN AND LUNCH SUPERVISION



We kindly ask for your understanding that we need to limit the number of participants in the kindergarten as well as during lunch supervision. Therefore, we cannot guarantee room for every child. All indoor areas will be disinfected on a daily basis.

EMPLOYEES AND SAFETY



We try to provide utmost safety for our employees. In addition to explaining safe behaviour and behaviour rules, we also provide safe accommodations and safe working conditions. Our staff is tested for Covid-19 regularly and for free.

COVID-19 Symptoms



SICKNESS AND SYMPTOMS

If you do not feel well and you develop symptoms of a possible Covid-19-infection, (such as fever, cough, soar throat, loss of smell and taste), please stay at your accommodation and inform your host or contact a doctor.